

This guide will answer any questions you might have about how to read your bill.

If after reading this guide you still have questions, feel free to contact

Customer Care at
1-888-MY-GLOBE
(1-888-694-5623)

or go to
www.bostonglobe.com/bill_FAQ

The Boston Globe
The Pulse of Boston

A guide to reading your invoice.

Using feedback from customers like you, we've created this guide to help you better understand your Boston Globe home delivery invoice.

Account Number
 Be sure to include your account number on your check or money order and on all billing correspondence. Please also have this number available when calling Customer Care with billing inquiries.

Subscription Type
 The day(s) of the week that you receive home delivery.

Billing Activity
 All activity on your account including payments, credits, vacation stops and other service interruptions.

Important Information
 Keep an eye on this space for important subscription information.

Special Offers
 Look here for special offers available exclusively to Globe subscribers, such as money-saving promotions or special events through our Boston Globe Extras loyalty program.

Due Date
 Payments must be postmarked no later than the due date in order to be reflected on your next invoice.

Payment Method
 Please select credit card, debit card or check. You can also save time by signing up to pay automatically by credit card for this and future charges.

The Boston Globe

INVOICE

Account Number: 123456
 Subscription Type: 7-day
 Delivery Address: P.O. Box 001
 Boston, MA 12345

ACCOUNT SUMMARY	
Payment received 01/22/07:	\$31.00
Account paid through 02/06/07	
Outstanding balance:	\$00.00
FROM 00/00/00 TO 00/00/00	
New charges:	\$31.00
FROM 02/07/07 TO 03/06/07	
AMOUNT DUE:	\$31.00

Mr. Jonathan Doe
 P.O. Box 001
 Boston, MA 12345

For Customer Care, call 7 days a week:
 1-888-MY-GLOBE (1-888-6940-5623)
 M-F 6am-5pm; Saturday, Sunday and holidays 8am-noon
 or visit our website at
 www.bostonglobe.com/subscriber

BILLING ACTIVITY

IMPORTANT INFORMATION

Your paid-through date (above) was extended to 02/06/07 to account for the following interruptions in service:

Credit for vacation suspension (01/15/07 – 01/19/07)

Tip for carrier \$2.00
 NIE Vacation Donation \$5.00

New Charges — HOME DELIVERY RATE \$31.00

Going on Vacation?

When you are on vacation, please consider donating the value of your undelivered newspapers to The Globe's Newspaper in Education (NIE) program. Your donation helps provide The Boston Globe to thousands of students across New England.

It's easy to donate. When you stop your paper for vacation at www.bostonglobe.com/subscriber or by calling 1-888-MY-GLOBE, simply choose the Vacation Donation option. Or, donate directly by including a donation in the box below when you pay this invoice. Thank you.

SUBSCRIBER
 Mr. Jonathan Doe

ACCOUNT NUMBER
 123456

DUE DATE
 02/23/07

AMOUNT DUE OR PREPAYMENT
 \$31.00

PLEASE SELECT PAYMENT METHOD:

Charge my credit card automatically for this and future charges

Charge my credit/debit card for this payment only

Please check the card to be charged:

Visa® American Express MasterCard® Discover®

Account number

Expiration date

Signature

Check or money order (payable to The Boston Globe) enclosed

For address correction, check here and complete form on reverse.

Tip your carrier.

Donate to NIE today.

OPTIONAL TIP FOR CARRIER (+)

OPTIONAL NIE DONATION (+)

TOTAL PAYMENT ENCLOSED (=)

The Boston Globe

P.O. BOX 4076
 WOBURN MA 01888-4076

Barcode

Account Summary

This section highlights the most recent activity on your account.

- **Payment Received:** The amount of your last payment and the date that payment was posted. The paid-through date indicates the date through which you have paid for home delivery.
- **Outstanding Balance:** Charges on your account from a previous billing term appear with the dates covered by that balance.
- **New Charges:** Current charges for the dates indicated. Please note that The Boston Globe always bills 4 weeks in advance.
- **Amount Due:** Includes any outstanding balance plus new charges for the current billing term.

Amount Due

Fill in the amount due from the Account Summary. If you wish to prepay for your subscription for a longer term and receive a discount, fill in that payment amount instead.

Carrier Tip

Any gratuity you include will be forwarded to your carrier in your name. If you have more than one carrier, your tip will be distributed proportionately.

Newspaper in Education (NIE) Donation

Please donate to The Globe's Newspaper in Education program. Your donation of as little as \$5 will provide 25 students with a copy of their own Globe and teaching materials for their teachers.

Total Payment

Provide the total amount of payment enclosed.